

Companion Card NSW

Promoting the rights of people with disability, who require a companion,
to fair ticketing at events and venues

Free call 1800 893 044

or

email companioncard@nds.org.au

What if I don't qualify for a card?

The Companion Card is not for every person who has a disability. It will only be issued to people who are able to demonstrate that they will require attendant care for the rest of their life.

There may be circumstances whereby a person may use the support of a companion but will not qualify to receive a Companion Card.

Some examples may include:

- a person whose expected development, management or recovery may mean that they will not require attendant care at most venues for the rest of their life
- a person experiencing a temporary impairment
- a person who is affected by the specific inaccessibility of a particular venue
- a person who chooses to have a companion to provide social support or reassurance, etc
- a person who chooses to have a companion rather than use available aids, equipment or alternative strategies to access an event without attendant care
- a person whose requirement for attendant care is infrequent.

In situations such as these, it is up to the individual and the venue or activity operators to negotiate an alternative method to verify the need for companion access.